

Appendix D
Key Informant Survey
& Responses

Key Informant Responses – Combined from 12 Counties

1. I live, work and/or am otherwise knowledgeable most specifically about community issues in which of the following counties. (Please check the one county about which you feel most knowledgeable. Throughout this survey, when the term “community” is mentioned, please think about this specific county.)

- | | |
|-----------------|--------------------|
| __16_ Aransas | __20_ Kleberg |
| __24_ Bee | __10_ Live Oak |
| __22_ Brooks | __5_ McMullen |
| __12_ Duval | __162_ Nueces |
| __23_ Jim Wells | __8_ Refugio |
| __11_ Kenedy | __24_ San Patricio |
| Regional __24 | |

2. I feel knowledgeable about this county primarily because I am:
(Check more than one if appropriate.)

- | | |
|--|---|
| __81_ A citizen in the county | __38_ Involved in planning and coordinating initiatives |
| __50_ Agency worker in the county | __7_ Elected official |
| __40_ Consumer of services in the county | __4_ Religious leader |

3. Which of the following key community issues do you feel most knowledgeable about?
(Check as many as apply.)

- __50__ Family Issues – For example, challenges concerning parenting, childcare and early childhood development issues.
- __37__ Self-sufficiency and Basic needs- For example, emergency assistance, food assistance, housing assistance, transportation assistance
- __46__ Education /workforce development preparations issues: For example, literacy skills, career planning, job preparation, and educational attainment.
- __38__ Neighborhood and community issues – For example, safety, crime prevention, affordable housing, recreation and enrichment opportunities.
- __45__ Health and well-being issues – For example, access to quality health care (physical, mental, dental).

4. Which groups of community members do you have most contact with concerning key community issues? (Check as many as apply.)

- __52__ Children and Youth
- __64__ Families
- __39__ Senior Citizens
- __29__ Persons with disabilities
- __76__ Others, please specify: _____

5. In your community, how would you rate the overall quality of services that are available for the following groups of people? (Check the appropriate box for each.)

Community Group	Highly Available & Accessible	Somewhat Available & Somewhat Accessible	Unavailable & Difficult to Access	Don't Know or No Opinion
a. Children and Youth	8 <input type="checkbox"/>	68 <input type="checkbox"/>	19 <input type="checkbox"/>	5 <input type="checkbox"/>
b. Families	10 <input type="checkbox"/>	73 <input type="checkbox"/>	13 <input type="checkbox"/>	4 <input type="checkbox"/>
c. Elderly	13 <input type="checkbox"/>	60 <input type="checkbox"/>	16 <input type="checkbox"/>	11 <input type="checkbox"/>
d. Physically Impaired	24 <input type="checkbox"/>	48 <input type="checkbox"/>	8 <input type="checkbox"/>	20 <input type="checkbox"/>
e. Mentally Impaired	31 <input type="checkbox"/>	43 <input type="checkbox"/>	10 <input type="checkbox"/>	16 <input type="checkbox"/>
f. Chronically Diseased	30 <input type="checkbox"/>	36 <input type="checkbox"/>	7 <input type="checkbox"/>	27 <input type="checkbox"/>

6. Overall, which of the following age groups is most in need for solutions related to problems faced by children and youth? (Check one.)

- a. 16 Early Childhood (0-6 years of age)
- b. 11 Elementary school (7 to 10 years old)
- c. 38 Middle school (11 to 13 years old)
- d. 26 High School (14-17)

Multiple 10

7. Please rate the availability and accessibility of services in your community for people experiencing the following conditions (check the appropriate box for each):

Life Experiences	Highly Available & Accessible	Somewhat Available & Somewhat Accessible	Unavailable & Difficult to Access	Don't Know or No Opinion
a. Divorce or separation	8 <input type="checkbox"/>	49 <input type="checkbox"/>	20 <input type="checkbox"/>	23 <input type="checkbox"/>
b. Serious physical illness	11 <input type="checkbox"/>	51 <input type="checkbox"/>	25 <input type="checkbox"/>	13 <input type="checkbox"/>
c. Death in the family	11 <input type="checkbox"/>	50 <input type="checkbox"/>	20 <input type="checkbox"/>	19 <input type="checkbox"/>
d. Disabling injury	7 <input type="checkbox"/>	51 <input type="checkbox"/>	27 <input type="checkbox"/>	15 <input type="checkbox"/>
e. Severe financial crisis	5 <input type="checkbox"/>	38 <input type="checkbox"/>	41 <input type="checkbox"/>	16 <input type="checkbox"/>
f. Other temporary crisis	3 <input type="checkbox"/>	40 <input type="checkbox"/>	28 <input type="checkbox"/>	29 <input type="checkbox"/>

8. When thinking about the issue of family challenges in your community please rate your level of agreement with the following (check the appropriate box for each):

Perspectives of Family Challenges	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
a. Finding quality child care facilities is a major challenge for families.	24 <input type="checkbox"/>	47 <input type="checkbox"/>	16 <input type="checkbox"/>	5 <input type="checkbox"/>	8 <input type="checkbox"/>
b. Finding child care for children with special needs is a major challenge for families.	51 <input type="checkbox"/>	32 <input type="checkbox"/>	7 <input type="checkbox"/>	2 <input type="checkbox"/>	8 <input type="checkbox"/>
c. Finding affordable child care facilities is a major challenge for families.	39 <input type="checkbox"/>	44 <input type="checkbox"/>	9 <input type="checkbox"/>	2 <input type="checkbox"/>	6 <input type="checkbox"/>
d. Finding supervised after-school activities is a major challenge for families.	31 <input type="checkbox"/>	40 <input type="checkbox"/>	20 <input type="checkbox"/>	2 <input type="checkbox"/>	7 <input type="checkbox"/>
e. Finding summer programs for children is a major challenge for families.	25 <input type="checkbox"/>	42 <input type="checkbox"/>	24 <input type="checkbox"/>	2 <input type="checkbox"/>	7 <input type="checkbox"/>
f. Finding adequate transportation to and from the child care facility is a major challenge for families.	27 <input type="checkbox"/>	48 <input type="checkbox"/>	13 <input type="checkbox"/>	1 <input type="checkbox"/>	11 <input type="checkbox"/>
g. Finding affordable extracurricular activities for children (such as sports, music, youth centers) is a major challenge for families.	23 <input type="checkbox"/>	40 <input type="checkbox"/>	27 <input type="checkbox"/>	5 <input type="checkbox"/>	5 <input type="checkbox"/>
f. Finding affordable medical assistance for children (such as inoculations, check-ups, medical advice) is a major challenge for families.	22 <input type="checkbox"/>	39 <input type="checkbox"/>	30 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
g. Finding temporary shelter for families with children is a major challenge.	34 <input type="checkbox"/>	40 <input type="checkbox"/>	14 <input type="checkbox"/>	1 <input type="checkbox"/>	11 <input type="checkbox"/>

9. Please indicate whether you strongly agree, agree, disagree, or strongly disagree with the following statements about children and youth in your community. (Check the appropriate box for each.)

Perception of issues faced primarily by children and youth.	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
a. Being left alone or unsupervised is a problem.	47 <input type="checkbox"/>	45 <input type="checkbox"/>	4 <input type="checkbox"/>	0 <input type="checkbox"/>	4 <input type="checkbox"/>
b. Finding a job is a problem.	35 <input type="checkbox"/>	44 <input type="checkbox"/>	17 <input type="checkbox"/>	0 <input type="checkbox"/>	4 <input type="checkbox"/>
c. Harassment or bullying by other children is a problem.	27 <input type="checkbox"/>	51 <input type="checkbox"/>	10 <input type="checkbox"/>	0 <input type="checkbox"/>	12 <input type="checkbox"/>
e. Being threatened or hurt by gang members is a problem.	20 <input type="checkbox"/>	49 <input type="checkbox"/>	19 <input type="checkbox"/>	1 <input type="checkbox"/>	11 <input type="checkbox"/>
f. Aggressive or angry behavior towards others is a problem.	28 <input type="checkbox"/>	56 <input type="checkbox"/>	9 <input type="checkbox"/>	0 <input type="checkbox"/>	7 <input type="checkbox"/>
g. Failing or underachieving at school is a problem.	42 <input type="checkbox"/>	48 <input type="checkbox"/>	6 <input type="checkbox"/>	0 <input type="checkbox"/>	4 <input type="checkbox"/>
h. Serious emotional difficulties are a problem.	24 <input type="checkbox"/>	58 <input type="checkbox"/>	9 <input type="checkbox"/>	0 <input type="checkbox"/>	9 <input type="checkbox"/>
i. Running away from home is a problem.	11 <input type="checkbox"/>	47 <input type="checkbox"/>	21 <input type="checkbox"/>	2 <input type="checkbox"/>	19 <input type="checkbox"/>
j. Gang activity is a problem.	31 <input type="checkbox"/>	47 <input type="checkbox"/>	12 <input type="checkbox"/>	2 <input type="checkbox"/>	8 <input type="checkbox"/>
k. Trouble with the law is a problem.	27 <input type="checkbox"/>	56 <input type="checkbox"/>	11 <input type="checkbox"/>	0 <input type="checkbox"/>	7 <input type="checkbox"/>
l. Drinking or drug use is a problem.	52 <input type="checkbox"/>	44 <input type="checkbox"/>	2 <input type="checkbox"/>	0 <input type="checkbox"/>	2 <input type="checkbox"/>
m. Teenage pregnancy is a problem.	55 <input type="checkbox"/>	37 <input type="checkbox"/>	3 <input type="checkbox"/>	0 <input type="checkbox"/>	5 <input type="checkbox"/>
n. Coping with a physical disability is a problem.	18 <input type="checkbox"/>	49 <input type="checkbox"/>	19 <input type="checkbox"/>	0 <input type="checkbox"/>	14 <input type="checkbox"/>
o. Children and youth in this community receive support and caring from their families.	6 <input type="checkbox"/>	44 <input type="checkbox"/>	36 <input type="checkbox"/>	6 <input type="checkbox"/>	8 <input type="checkbox"/>
p. Children and youth in this community receive support and caring from schools.	7 <input type="checkbox"/>	48 <input type="checkbox"/>	34 <input type="checkbox"/>	5 <input type="checkbox"/>	6 <input type="checkbox"/>
q. People in this community need more information about how to get involved with youth.	47 <input type="checkbox"/>	43 <input type="checkbox"/>	4 <input type="checkbox"/>	1 <input type="checkbox"/>	5 <input type="checkbox"/>

10. When thinking about the issues faced by senior citizens in your community please rate your level of agreement with the following (Check the appropriate box for each):

Perspectives of issues faced by Senior citizens	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
a. Finding housing options such as assisted living is a major challenge for seniors.	28 <input type="checkbox"/>	41 <input type="checkbox"/>	19 <input type="checkbox"/>	1 <input type="checkbox"/>	11 <input type="checkbox"/>
b. Being able to afford assisted living is a major challenge for seniors.	48 <input type="checkbox"/>	36 <input type="checkbox"/>	9 <input type="checkbox"/>	1 <input type="checkbox"/>	6 <input type="checkbox"/>
c. Finding caregivers for senior citizens is a major challenge.	36 <input type="checkbox"/>	42 <input type="checkbox"/>	12 <input type="checkbox"/>	1 <input type="checkbox"/>	9 <input type="checkbox"/>
d. Having access to adult day care centers is a major challenge for seniors.	15 <input type="checkbox"/>	43 <input type="checkbox"/>	30 <input type="checkbox"/>	1 <input type="checkbox"/>	11 <input type="checkbox"/>
e. Elder abuse is a major challenge for seniors.	15 <input type="checkbox"/>	39 <input type="checkbox"/>	27 <input type="checkbox"/>	1 <input type="checkbox"/>	18 <input type="checkbox"/>
f. Finding high quality and affordable nursing homes is a major challenge for seniors.	34 <input type="checkbox"/>	40 <input type="checkbox"/>	16 <input type="checkbox"/>	2 <input type="checkbox"/>	8 <input type="checkbox"/>
g. Finding available and affordable activities for seniors is a major challenge.	21 <input type="checkbox"/>	46 <input type="checkbox"/>	22 <input type="checkbox"/>	2 <input type="checkbox"/>	9 <input type="checkbox"/>
h. Access to affordable and quality healthcare is a major challenge for seniors.	35 <input type="checkbox"/>	43 <input type="checkbox"/>	14 <input type="checkbox"/>	0 <input type="checkbox"/>	8 <input type="checkbox"/>
i. Transportation is a major challenge for seniors.	32 <input type="checkbox"/>	45 <input type="checkbox"/>	16 <input type="checkbox"/>	0 <input type="checkbox"/>	7 <input type="checkbox"/>
Perspectives of issues faced by Senior citizens (continued)	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion

- j. Grandparents raising grandchildren is a major challenge for seniors. 36 50 9 0 5
- k. Being able to afford medications is a major challenge for seniors. 66 29 2 0 3

11. Some people need assistance with activities in their daily lives. Please rate (with a check) the adequacy of available services for assistance with the following activities in your community.

Some community members need help with:	Assistance is			
	Highly Available & Accessible	Somewhat Available & Somewhat Accessible	Unavailable & Difficult to access	Don't Know or No Opinion
a. Preparing meals	7 <input type="checkbox"/>	66 <input type="checkbox"/>	10 <input type="checkbox"/>	17 <input type="checkbox"/>
b. Shopping	6 <input type="checkbox"/>	50 <input type="checkbox"/>	26 <input type="checkbox"/>	18 <input type="checkbox"/>
c. Doing housework and laundry	4 <input type="checkbox"/>	54 <input type="checkbox"/>	23 <input type="checkbox"/>	19 <input type="checkbox"/>
d. Using a telephone	9 <input type="checkbox"/>	52 <input type="checkbox"/>	15 <input type="checkbox"/>	24 <input type="checkbox"/>
e. Taking medication	6 <input type="checkbox"/>	56 <input type="checkbox"/>	20 <input type="checkbox"/>	18 <input type="checkbox"/>
f. Managing money	7 <input type="checkbox"/>	42 <input type="checkbox"/>	31 <input type="checkbox"/>	20 <input type="checkbox"/>
g. Toileting, bathing and dressing	6 <input type="checkbox"/>	59 <input type="checkbox"/>	18 <input type="checkbox"/>	17 <input type="checkbox"/>
h. Walking	7 <input type="checkbox"/>	59 <input type="checkbox"/>	16 <input type="checkbox"/>	18 <input type="checkbox"/>
i. Eating	7 <input type="checkbox"/>	60 <input type="checkbox"/>	13 <input type="checkbox"/>	20 <input type="checkbox"/>
j. Keeping up with monthly bills(e.g., rent, utilities, and groceries)	4 <input type="checkbox"/>	41 <input type="checkbox"/>	36 <input type="checkbox"/>	19 <input type="checkbox"/>
k. Running errands, transportation to appointments	5 <input type="checkbox"/>	47 <input type="checkbox"/>	34 <input type="checkbox"/>	14 <input type="checkbox"/>

12. What do you think are the **MOST** frequent factors that prevent people from accessing services in your community (check all that apply)?

- a. 58 Availability of services.
- b. 64 Cost of services.
- c. 29 Don't know where to find services.
- d. 40 Have asked before for help but not been satisfied with the outcome.
- e. 40 Stigma associated with asking for help.
- f. 52 Difficulties/hassles arranging for receipt of the help.

13. What percentage of the people you come into contact with in your community have two to more jobs that result in that person working more than 45 hours a week?

- a. 11 0%
- b. 37 Under 10%
- c. 29 10-25%
- d. 17 26-50%
- e. 6 51-75%
- f. 0 Over 75%

14. What best describes why people are out of work in your community?

- a. 27 Business closing or being laid off.
- b. 12 Got fired or were terminated.
- c. 14 Lack transportation.
- d. 59 Lack appropriate education and/or job training.
- e. 5 Became disabled.
- f. 61 Lack of jobs available in the community.

15. Do most individuals in your community experience problems with buying or renting a house or apartment? (Check one.)

42 Yes 25 No 33 Don't Know

a. If you answered "yes" please indicate (with a check) what you might say is the **PRIMARY** cause of the problem?

1. 25 Unable to afford rent or payment.
2. No money for deposit.
3. 4 No money for down payment.
4. Bad credit.
5. 7 Could not get loan.
6. 9 Satisfactory rental unit or home not available.
7. 2 Discrimination.
8. 1 Don't Know.

Multiple 52

16. Overall with respect to the neighborhoods in your community what is your level of agreement with the following statements? (Check the appropriate box for each.)

Perspectives of Neighborhood	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
a. The overall physical condition of affordable housing units is poor.	23 <input type="checkbox"/>	43 <input type="checkbox"/>	26 <input type="checkbox"/>	1 <input type="checkbox"/>	7 <input type="checkbox"/>
b. Crime is a major problem.	22 <input type="checkbox"/>	46 <input type="checkbox"/>	26 <input type="checkbox"/>	3 <input type="checkbox"/>	3 <input type="checkbox"/>
c. Youth gangs are a major problem.	22 <input type="checkbox"/>	40 <input type="checkbox"/>	28 <input type="checkbox"/>	3 <input type="checkbox"/>	7 <input type="checkbox"/>
d. Homelessness is a major problem.	22 <input type="checkbox"/>	36 <input type="checkbox"/>	32 <input type="checkbox"/>	5 <input type="checkbox"/>	5 <input type="checkbox"/>
e. Street disrepair is a major problem.	28 <input type="checkbox"/>	39 <input type="checkbox"/>	27 <input type="checkbox"/>	2 <input type="checkbox"/>	4 <input type="checkbox"/>
f. The number of abandoned buildings is a major problem.	23 <input type="checkbox"/>	45 <input type="checkbox"/>	26 <input type="checkbox"/>	2 <input type="checkbox"/>	4 <input type="checkbox"/>
g. Trash accumulation in neighborhoods is a major problem.	26 <input type="checkbox"/>	39 <input type="checkbox"/>	29 <input type="checkbox"/>	2 <input type="checkbox"/>	4 <input type="checkbox"/>
h. Most people feel that the neighborhood where they live is a good neighborhood to live in.	10 <input type="checkbox"/>	59 <input type="checkbox"/>	21 <input type="checkbox"/>	1 <input type="checkbox"/>	9 <input type="checkbox"/>
i. Most people feel that they are able to influence decisions that affect their neighborhood.	3 <input type="checkbox"/>	25 <input type="checkbox"/>	51 <input type="checkbox"/>	10 <input type="checkbox"/>	11 <input type="checkbox"/>
j. Neighborhood organizations have worked effectively to take care of the interests in the community.	2 <input type="checkbox"/>	26 <input type="checkbox"/>	46 <input type="checkbox"/>	10 <input type="checkbox"/>	16 <input type="checkbox"/>

17. What would you say are the most likely sources of support sought out by community members? That is, if they had a problem in the last year where do you think they might seek help? Please rank the priority order of the sources to which people would turn for help with "1" being where they would turn first, "2" being where they would turn next, and so forth.

- %1-84, %2-9, %3-4, %4-2, %5-1 Family member
- %1-9, %2-64, %3-15, %4-10, %5-4 Friend
- %1-9, %2-13, %3-27, %4-39, %5-13 Social service agency
- %1-1, %2-2, %3-8, %4-19, %5-67, %6-3 Independent Professional (MD, counselor, Psychologist)
- %1-7, %2-16, %3-47, %4-24, %5-7 Faith-based organization (church, priest, spiritual mentor)
- _____ Other. Please specify: _____ %1-11, %2-0, %3-17, %4-11, %5-61
- _____ Don't Know/No Response

18. For the following types of needs, please indicate (with a check) where people in your community would most likely turn for assistance:

Type of Need	Family member	Friend	Social Service agency	Independent professional	Faith Based organization	Other. Please specify
a. Financial crisis	66 <input type="checkbox"/>	4 <input type="checkbox"/>	19 <input type="checkbox"/>	0 <input type="checkbox"/>	4 <input type="checkbox"/>	1
b. Emotional crisis	42 <input type="checkbox"/>	26 <input type="checkbox"/>	11 <input type="checkbox"/>	4 <input type="checkbox"/>	11 <input type="checkbox"/>	0
c. Family problems	24 <input type="checkbox"/>	34 <input type="checkbox"/>	12 <input type="checkbox"/>	3 <input type="checkbox"/>	20 <input type="checkbox"/>	0
d. Physical/medical issue	15 <input type="checkbox"/>	2 <input type="checkbox"/>	26 <input type="checkbox"/>	51 <input type="checkbox"/>	2 <input type="checkbox"/>	1
e. Concerns for safety	27 <input type="checkbox"/>	12 <input type="checkbox"/>	32 <input type="checkbox"/>	7 <input type="checkbox"/>	3 <input type="checkbox"/>	13
f. Eldercare	30 <input type="checkbox"/>	2 <input type="checkbox"/>	53 <input type="checkbox"/>	4 <input type="checkbox"/>	3 <input type="checkbox"/>	1

Multiple a(6), b(6), c(7), d(4), e(5), f(7)

19. Many people face mental health issues (depression, serious mental illness, anxiety). Below is a list of reasons that may prevent people from receiving the help they need. Please indicate (with a check) whether or not the following issues represent **MAJOR** barriers for many people in your community.

Possible reasons people do not get the help they need	Presents a MAJOR barrier	Does not present a MAJOR barrier
a. Could not get an appointment	37 <input type="checkbox"/>	63 <input type="checkbox"/>
b. Don't know good doctor/clinic to go to	63 <input type="checkbox"/>	37 <input type="checkbox"/>
c. It costs too much	87 <input type="checkbox"/>	12 <input type="checkbox"/>
d. Could not get off work	46 <input type="checkbox"/>	54 <input type="checkbox"/>
e. Have no one to take care of children	71 <input type="checkbox"/>	29 <input type="checkbox"/>
f. Wait too long in office/clinic	56 <input type="checkbox"/>	44 <input type="checkbox"/>
g. No transportation to get to the doctor/clinic	64 <input type="checkbox"/>	36 <input type="checkbox"/>
h. Couldn't find a doctor/clinic who accepts Medicaid	48 <input type="checkbox"/>	52 <input type="checkbox"/>
i. No professionals speak own language	22 <input type="checkbox"/>	78 <input type="checkbox"/>
j. Not covered by insurance	85 <input type="checkbox"/>	15 <input type="checkbox"/>
k. Managed care hassles	66 <input type="checkbox"/>	34 <input type="checkbox"/>
l. Too nervous or afraid	67 <input type="checkbox"/>	33 <input type="checkbox"/>
m. Have sought help before but not been satisfied	52 <input type="checkbox"/>	48 <input type="checkbox"/>
n. Stigma associated with asking for professional help	59 <input type="checkbox"/>	41 <input type="checkbox"/>
o. Service needed does not exist	37 <input type="checkbox"/>	63 <input type="checkbox"/>

20. What percentage of your contacts in your community would you estimate were without any healthcare coverage (Medicare, Medicaid, CHIP, private insurance) at all in the past 12 months?

- a. 2 0%
- b. 12 Under 10%
- c. 30 10-25%

- d. 35 26-50%
- e. 16 51-75%
- f. 5 Over 75%

21. When you think about some of the major health issues for members of your community, how available and accessible in your community are the following services? (Check the appropriate box for each.)

Major health Issues:	Services are :			
	Highly Available & Accessible	Somewhat Available & Somewhat Accessible	Unavailable & Difficult to access	Don't Know or No Opinion
a. Complications from Obesity/weight management issues (diabetes, arthritis, mobility and accessibility restrictions, wellness programs, group support)	11 <input type="checkbox"/>	58 <input type="checkbox"/>	27 <input type="checkbox"/>	4 <input type="checkbox"/>
b. Cardiovascular complications (Heart disease; high blood pressure)	22 <input type="checkbox"/>	59 <input type="checkbox"/>	14 <input type="checkbox"/>	5 <input type="checkbox"/>
c. Cancer	26 <input type="checkbox"/>	50 <input type="checkbox"/>	20 <input type="checkbox"/>	4 <input type="checkbox"/>
d. Visual or hearing problems	19 <input type="checkbox"/>	50 <input type="checkbox"/>	26 <input type="checkbox"/>	5 <input type="checkbox"/>
e. Developmental disorders (attention deficit, mental retardation)	13 <input type="checkbox"/>	48 <input type="checkbox"/>	31 <input type="checkbox"/>	8 <input type="checkbox"/>
f. Depression	11 <input type="checkbox"/>	53 <input type="checkbox"/>	28 <input type="checkbox"/>	8 <input type="checkbox"/>
g. AIDS and HIV conditions	10 <input type="checkbox"/>	44 <input type="checkbox"/>	32 <input type="checkbox"/>	14 <input type="checkbox"/>
h. Complications associated with the Aging Process (such as arthritis, mobility limitations, Parkinson's disease, Alzheimer's)	9 <input type="checkbox"/>	51 <input type="checkbox"/>	29 <input type="checkbox"/>	11 <input type="checkbox"/>

22. In your estimate, what percentage of your contacts during the past 12 months needed medical care but did not get it?

- a. 6 0%
- b. 35 Under 10%
- c. 35 10-25%
- d. 19 26-50%
- e. 5 51-75%
- f. 2 Over 75%

23. Some people cannot or will not get medical help. Below is a list of reasons that may prevent people from receiving the help they need. Please indicate (with a check) whether or not the following issues represent **MAJOR** barriers for many people in your community.

Possible reasons people do not get the help they need	Presents a MAJOR barrier	Does not present a Major barrier
a. Could not get an appointment	27 <input type="checkbox"/>	73 <input type="checkbox"/>
b. Don't know good doctor/clinic to go to	55 <input type="checkbox"/>	45 <input type="checkbox"/>
c. It cost too much	93 <input type="checkbox"/>	7 <input type="checkbox"/>
d. Could not get off work	42 <input type="checkbox"/>	58 <input type="checkbox"/>
e. Have no one to take care of children	65 <input type="checkbox"/>	35 <input type="checkbox"/>

f. Wait too long in doctor's office/clinic	53 <input type="checkbox"/>	47 <input type="checkbox"/>
g. No transportation to get to the doctor's office	62 <input type="checkbox"/>	38 <input type="checkbox"/>
h. Couldn't find a doctor who accepts Medicaid	45 <input type="checkbox"/>	55 <input type="checkbox"/>
i. No doctor speaks own language	16 <input type="checkbox"/>	84 <input type="checkbox"/>
j. No insurance coverage	92 <input type="checkbox"/>	8 <input type="checkbox"/>
k. Managed care hassles	65 <input type="checkbox"/>	35 <input type="checkbox"/>
l. Too nervous or afraid	56 <input type="checkbox"/>	44 <input type="checkbox"/>
m. Have sought help before but not been satisfied	45 <input type="checkbox"/>	55 <input type="checkbox"/>
n. Stigma associated with asking for professional help	41 <input type="checkbox"/>	59 <input type="checkbox"/>
o. Service needed does not exist	41 <input type="checkbox"/>	59 <input type="checkbox"/>
p. Other, please specify:		

23. What percentage of the Adults in your community contact area possess limited English speaking skills?

- a. 7 0%
- b. 61 10-25%
- c. 12 26-50%
- d. 8 51-75%
- e. 1 Over 75%

24. What percentage of the Adults in your community contact area need training in basic reading skills?

- a. 3 0%
- b. 50 10-25%
- c. 32 26-50%
- d. 13 51-75%
- e. 2 Over 75%

25. Regarding the primary needs in your community with respect to several themes discussed in this survey, what is your level of agreement with the following statements? (Check the appropriate box for each.)

Family Issues – For example challenges concerning parenting, childcare and early childhood development issues.	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
a. Families need more information on how best to raise healthy children	55 <input type="checkbox"/>	40 <input type="checkbox"/>	3 <input type="checkbox"/>	1 <input type="checkbox"/>	1 <input type="checkbox"/>
b. Families need more readily available help from the social service agencies on parenting, and childcare arrangements	53 <input type="checkbox"/>	37 <input type="checkbox"/>	7 <input type="checkbox"/>	1 <input type="checkbox"/>	2 <input type="checkbox"/>
c. Families can't seem to get to the services that are available to them because of a variety of barriers (e.g., transportation, high costs, etc)	38 <input type="checkbox"/>	44 <input type="checkbox"/>	13 <input type="checkbox"/>	0 <input type="checkbox"/>	5 <input type="checkbox"/>
d. Families are reluctant or feel it unnecessary to seek outside help when it comes to raising their children and arranging childcare opportunities.	39 <input type="checkbox"/>	43 <input type="checkbox"/>	10 <input type="checkbox"/>	2 <input type="checkbox"/>	6 <input type="checkbox"/>

Self-sufficiency and Basic needs- For example, emergency assistance, food assistance, housing assistance, transportation assistance.	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
e. People need more information on the available	29 <input type="checkbox"/>	55 <input type="checkbox"/>	15 <input type="checkbox"/>	0 <input type="checkbox"/>	1 <input type="checkbox"/>

assistance for food, housing and transportation.

f. Due to difficulty accessing services, people are not taking full advantage of the available help currently being provided in the area of food and housing.

22 50 23 2 3

e. Barriers exist that prevent people from obtaining food assistance, transportation assistance and housing assistance.

21 48 26 1 4

f. People are reluctant to seek or do not perceive the need for help from available sources

17 54 24 2 3

g. Affordable and decent housing is not available in the area for the very low income family

29 40 26 3 2

Education /workforce development preparations issues: For example, literacy skills, career planning, job preparation, and educational attainment.	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
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j. People need more information on what is available in terms of educational/training and job opportunities.

42 52 5 1 0

k. People need more readily available help from the social service agencies on identifying options for work and workforce preparation

38 51 10 1 0

l. Due to barriers, people are not taking full advantage or can't seem to get to the services that are available to help them prepare to earn a satisfying living wage (e.g., transportation, high costs, etc)

33 48 14 2 3

m. People are reluctant to seek help or feel that they will not benefit from outside help in seeking satisfying job opportunities.

20 56 18 2 4

n. The wages paid within the local area do not create an incentive for individuals to work rather than stay on public support.

47 32 16 2 3

Neighborhood and community issues – For example safety, crime prevention, affordable housing, recreation and enrichment opportunities.	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
o. Families need more information on how best to make their communities safe, satisfying places to live.	31 <input type="checkbox"/>	53 <input type="checkbox"/>	14 <input type="checkbox"/>	1 <input type="checkbox"/>	1 <input type="checkbox"/>
p. Families need more readily available help from the social service agencies in promoting family-centered, safe living environments.	31 <input type="checkbox"/>	56 <input type="checkbox"/>	10 <input type="checkbox"/>	1 <input type="checkbox"/>	2 <input type="checkbox"/>
q. Due to barriers, families can't seem to get to the services that are available to them (e.g., transportation, high costs, etc)	23 <input type="checkbox"/>	48 <input type="checkbox"/>	24 <input type="checkbox"/>	1 <input type="checkbox"/>	4 <input type="checkbox"/>
r. Families may not want to get involved or seek assistance designed to make their living situation more safe and satisfying.	25 <input type="checkbox"/>	52 <input type="checkbox"/>	17 <input type="checkbox"/>	2 <input type="checkbox"/>	4 <input type="checkbox"/>
s. Families are afraid to get involved to make their living situation more safe and satisfying.	20 <input type="checkbox"/>	41 <input type="checkbox"/>	30 <input type="checkbox"/>	2 <input type="checkbox"/>	7 <input type="checkbox"/>

Health and well-being issues – For example access to quality health care (physical, mental, dental).	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
t. People need more information on how to get the medical (physical, mental, dental) health care their families need.	33 <input type="checkbox"/>	55 <input type="checkbox"/>	10 <input type="checkbox"/>	0 <input type="checkbox"/>	2 <input type="checkbox"/>
u. Peoples need more readily available help from social service agencies in obtaining available health care in their community when they need it.	33 <input type="checkbox"/>	51 <input type="checkbox"/>	12 <input type="checkbox"/>	1 <input type="checkbox"/>	3 <input type="checkbox"/>
v. Due to barriers, people can't seem to get the health care services that are available to them (e.g., transportation, high costs, etc)	30 <input type="checkbox"/>	43 <input type="checkbox"/>	21 <input type="checkbox"/>	1 <input type="checkbox"/>	5 <input type="checkbox"/>
w. Families are not fully aware of preventative measures and lifestyle issues that promote healthy lifestyles and management of chronic conditions (e.g., diabetes, heart disease, etc.)	41 <input type="checkbox"/>	49 <input type="checkbox"/>	8 <input type="checkbox"/>	1 <input type="checkbox"/>	1 <input type="checkbox"/>
x. People just want to receive the medical attention they need	33 <input type="checkbox"/>	55 <input type="checkbox"/>	7 <input type="checkbox"/>	1 <input type="checkbox"/>	4 <input type="checkbox"/>
y. The medical help needed for mental illness is not available within the community.	21 <input type="checkbox"/>	31 <input type="checkbox"/>	36 <input type="checkbox"/>	4 <input type="checkbox"/>	8 <input type="checkbox"/>