

# **Appendix E**

## **Combined Results of Telephone Survey**

## 12 County Community Assessment Survey – COMBINED RESULTS FROM ALL COUNTIES

Hello, my name is \_\_\_\_\_. A partnership of organizations in the Coastal Bend is working with the United Way and is conducting a citizen survey of the 12 County Coastal Bend Region, I would like to talk with any person age 18 or older.

**(TO RESPONDENT)** *I am not asking for money and we are not trying to sell you anything.* We are conducting a survey on various healthcare, lifestyles and family issues. Your household has been selected at random to be included among those who will have an opportunity to participate in this study. The results of this study will be used in planning for local human services. All of your answers will remain confidential, and will be used only to describe healthcare, neighborhood and family issues in your area.

1. To ensure that we speak to a representation of various households in the area, could you please tell me your zip code?\_\_\_\_\_

2. Which county do you live in?

- |            |              |                  |
|------------|--------------|------------------|
| 1. Aransas | 5. Jim Wells | 9. McMullen      |
| 2. Bee     | 6. Kennedy   | 10. Nueces       |
| 3. Brooks  | 7. Kleberg   | 11. Refugio      |
| 4. Duval   | 8. Live Oak  | 12. San Patricio |

3. What is your age?

AGE OF RESPONDENT\_\_\_\_\_

4. What is your marital status?

- |                          |       |
|--------------------------|-------|
| 1. Married               | 56.7% |
| 2. Widowed               | 18%   |
| 3. Divorced              | 8.5%  |
| 4. Separated             | 1.3%  |
| 5. Living with a partner | 1.4%  |
| 6. Never married         | 13.6% |
| 7. NR / DK               | 0.6%  |

5. How many persons are currently living in your households, including yourself?

NUMBER OF PERSONS \_\_\_\_\_ 1-20.8%, 2-42.1%, 3-16.4%, 4-11.7%, 5-6.1%, 6-1.9%, 7-0.3%, 8-0.3%, 9-0.1%, 10-0.2%, 15-0.1%

5 A. How many of those persons under the age of 6?\_\_\_\_\_ Go To: CH1

0-86.4%, 1-9.1%, 2-3.2%, 3-0.8%, 4-0.2%, 6-0.1%, 7-0.2%

5 B. How many of those persons between the ages of 6 to 10?\_\_\_\_\_ Go To: CH6

0-90.3%, 1-7.3%, 2-1.8%, 3-0.2%, 4-0.2%, 5-0.1%, 6-0.1%

5 C. How many of those persons between the ages of 11 to 17?\_\_\_\_\_ Go To: CH7

0-88.5%, 1-7.7%, 2-2.7%, 3-0.8%, 6-0.1%

**(Use only the youngest child in household)**

5D. What is your relation to the children you just listed?

( If multiple, Use only the youngest child in household)

- 1. Sibling 31.3%
- 2. Grandparent 15.6%
- 3. Roommate's children 0.9%
- 4. Parent 51.2%
- 5. Other (specify) 0.9%

5E. How many of those persons in your households are age 60 or older? 0-50.4%, 1-26%, 2-23.1%, 3-0.3%, 4-0.2%

5F. Does anyone in the household have either a physical or mental disability?

If yes, go to D1 p.17 Yes 17.5%, No 82.5%

6. Do you own or rent your home?

- 1. Own 74.8%
- 2. Rent 24.7%
- 3. NR/DK 0.5%

7. How long have you lived at your current address?

- 1. Less than 1 year 13%
- 2. 1 to 5 years 27.1%
- 3. 6 to 10 years 14%
- 4. 11 to 15 years 8.9%
- 5. 16 to 20 years 6.9%
- 6. Over 20 years 30%
- 7. DK/NR 0.2%

8. Regarding the house, apartment or dwelling that you live in, would you say that its physical condition and quality is excellent, good, fair or poor?

- 1. Excellent 30.7%
- 2. Good 48.9%
- 3. Fair 16.9%
- 4. Poor 3.4%
- 5. NR/DK 0.1%

10. Please tell me if any of the following are a major or minor problem, or not a problem in your neighborhood.

	<u>Major Problem</u>	<u>Minor Problem</u>	<u>No Problem</u>	<u>NR/DK</u>
Crime	5.4%	21.2%	70.9%	2.4%
Youth gangs	2.6%	13%	79.4%	5%
Homelessness	3%	10.5%	83.5%	3%

Streets needing a lot of repair	18.3%	18.8%	61.3%	1.7%
Abandoned buildings	8%	14.9%	75.4%	1.7%
Trash	7.6%	11.5%	79.4%	1.5%
Availability of affordable housing	8.7%	17.7%	66.5%	7.1%

11. In the last year, have you or anyone in your household experienced the following problems?

11A. Divorce or Separation?

1. Yes (Go On) 7.6%
2. No (Stop Here) 92.4%

Did you seek help with this problem?

1. Yes (Go to "Where" [W] Questions) 36.8%
2. No (Go to Barrier [B] Questions) 63.2%

W1. Where did you seek assistance?

1. Family member 21.4%
2. Friend 7.1%
3. Social Service Agency 14.3%
4. Independent Professional 32.1%
5. Church Organization 14.3%
6. Other. Please specify: \_\_10.7%\_\_

B1. What kept you from receiving help? RECORD AS MANY AS THEY PROVIDE SPONTANEOUSLY. Try to elicit at least TWO (2)

(If needed use 2,3,7,12,13 to prompt)

1. Couldn't get an appt. 29.6%
2. Don't know a place to go for help 18.5%
3. Help costs too much 22.2%
4. Could not get time off work 0
5. No one to take care of children 0
6. The wait is too long 3.7%
7. Transportation problems 3.7%
8. Couldn't find anyone to accept insurance 0
9. No professionals speak my language 0
10. Not covered by insurance 7.4%
11. Managed care hassles 0
12. Too nervous or afraid to ask for help 7.4%
13. Sought help before but not satisfied 3.7%
14. Stigma or shame with asking for help 3.7%

11B. Serious physical illness or medical condition?

1. Yes (Go On) 24%
2. No (Stop Here) 76%

What type of problem was it?

1. Complications from Obesity/weight management issues (diabetes, arthritis, mobility and accessibility restrictions, wellness programs, group support) 31.1%
2. Cardiovascular complications (Heart disease; high blood pressure) 22.7%
3. Cancer 7.6%
4. Visual or hearing problems 2.1%
5. Neurological disorders 6.7%
6. Developmental disorders (attentional deficit, mental retardation) 3.4%
7. AIDS and HIV conditions 0
8. Complications associated with the Aging Process (such as arthritis, mobility limitations, Parkinson's disease, Alzheimer's 5.9%
9. Other: 13%
10. Multiple 7.6%

Did you seek help with this problem?

1. Yes (Go to "Where" [W] Questions) 91%
2. No (Go to Barrier [B] Questions) 9%

Where Seek Help

- |                       |      |
|-----------------------|------|
| Family Member         | 4%   |
| Friend                | 3%   |
| Social Service Agency | 2.5% |
| Ind. Professional     | 80%  |
| Church Org.           | 1.5% |
| Other                 | 9%   |

Kept from Help

- |                            |     |
|----------------------------|-----|
| Couldn't get appt          | 10% |
| Don't know place to go     | 60% |
| Help cost too much         | 20% |
| Couldn't get time off work | 10% |

#### 11C. Serious Mental Illness

1. Yes (Go On) 2.6%
2. No (Stop Here) 97.4%

Did you seek help with this problem?

1. Yes (Go to "Where" [W] Questions) 54.5%
2. No (Go to Barrier [B] Questions) 45.5%

Where Seek Help

- |                   |       |
|-------------------|-------|
| Family Member     | 16.7% |
| Friend            | 5.6%  |
| Soc Service Ag    | 11.1% |
| Ind. Professional | 50%   |
| Other             | 16.7% |

Kept from Help

- |                        |       |
|------------------------|-------|
| Couldn't get appt      | 27.3% |
| Don't know place to go | 36.4% |

Couldn't get time off from work 9.1%  
Wait is too long 27.3%

11D. Death in Immediate family

1. Yes (Go On) 8.6%
2. No (Stop Here) 91.4%

Did you seek help with this problem?

1. Yes (Go to "Where" [W] Questions) 37.1%
2. No (Go to Barrier [B] Questions) 62.9%

Where Seek Help

Family Member 41%  
Friend 13%  
Soc Service Ag 5%  
Ind. Professional 23%  
Church Org. 18%

Kept from Help

Couldn't get appt 21.4%  
Don't know place to go 42.9%  
Help cost too much 7.1%  
No one to care for children 7.1%  
Couldn't find anyone to accept insurance 7.1%  
Other 14.3%

11E. Chronic physical disability or disabling injury

1. Yes - Go to D1 thru D4 (later in the telephone protocol) 10.4%
2. No (Stop here) 89.6%

11F. Complications associated with Aging such as such as arthritis, mobility limitations, Parkinson's disease, Alzheimer's

Yes - Go to S1 thru S5 (later in the telephone protocol) 16.4%  
No (Stop here) 83.6%

11G. Temporary Crisis like homelessness or joblessness.

1. Yes (Go On) 4.4%
2. No (Stop Here) 95.6%

Did you seek help with this problem?

1. Yes (Go to "Where" [W] Questions) 33.9%
2. No (Go to Barrier-Version2 [B2] Questions) 66.1%

W1. Where did you seek assistance?

1. Family member 14.3%  
2. Friend 19%  
3. Social Service Agency 19%  
4. Independent Professional 23.8%  
5. Church Organization 0

6. Other. Please specify: \_\_\_23.8%\_\_\_

B2. What kept you from receiving help?

1. General availability
2. Cost of assistance
3. Did not know how to find help
4. Have asked for help but didn't get it
5. Stigma or shame with asking for help
  - Couldn't get an appt 16%
  - Managed care hassles 16%
  - Sought help before but not satisfied 9%
  - Don't know to place to go for help 9%
  - Help cost too much 32%
  - The wait is too long 9%
  - Transportation problems 9%

12. What is your primary means of transportation? PROMPT WITH LIST IF NEEDED

1. Automobile (car or truck) 91.6%
2. Cab 1%
3. Bus 2%
4. Walk 0.3%
5. Ride with a friend or relative 3.7%
6. Bicycle 0
7. Volunteer organization 1%
8. Other, specify \_\_\_0.4%\_\_\_

13. Has transportation ever been a barrier for you?

1. Yes 13%
2. No 87%

14. Are you presently... ( Prompt only if necessary)

1. Employed full-time 30%
2. Employed part-time 10.1%
3. Unemployed 7%
4. Retired 35%
5. A student 2.4%
6. A homemaker 11.3%
7. Disabled or too ill to work 3.7%
8. NR/DK 0.6%

15. Have you been employed continuously for the last two years?

1. Yes 37.1%
2. No 61.7%
3. NR/DK 1.1%

15A. Does any adult in the household have two to more jobs that result in that person working more than 45 hours a week?

- 1. Yes 10%
- 2. No 90%

16. Has any adult in your household over the past 12 months been out of work and looking for a job?

- 1. Yes - Go to 16A & 16B 8.1%
- 2. No 91.2%
- 3. DK/NR 0.7%

16A. Did they find a job, are they still looking, or have they given up looking?

- 1. Find a job looking 26.1%
- 2. Still looking 49.6%
- 3. Given up 5%
- 4. DK/NR 19.3%

16B. Which of the following best describes why the person was out of work?

- 1. Quitting 9.8%
- 2. Changing careers 7.8%
- 3. Business closing or being laid off 27.5%
- 4. Got fired or was terminated 4.9%
- 5. Lacked transportation 3.9%
- 6. Became disabled 7.8%
- 7. Other 38.3%

17. How well does the amount of income you and your household members receive satisfy your needs? Would you say...

- 1. Not enough 25.9%
- 2. Enough 58.3%
- 3. More than enough 14.9%
- 4. DK/NR 0.9%

18. Would you say that you are better off financially than you were five years ago?

- 1. Yes 55.8%
- 2. No 39.9%
- 3. DK/NR 4.3%

19. Thinking about 5 years from now, how confident are you that you will have enough money to meet your needs in the future? Would you say...

- 1. Very confident 41.6%
- 2. Somewhat confident 36.9%
- 3. Not very confident 14.4%

4. DK/NR 7.1%

20. Keeping up with rent or house payments and other monthly bills can make it hard for some people to buy enough groceries. In your household, over the past 12 months has buying needed groceries been no problem at all, a minor problem, or a major problem?

1. No problem at all	Skip to Q 22	81.5%
2. A minor problem	CONTINUE to 21	14.5%
3. A major problem	CONTINUE to 21	3.2%
4. NR/DK	SKIP TO Q22	0.8%
5. Refused	SKIP TO Q22	0

21. If you really needed money, where would you turn?

1. Relatives or friends	27.2%
2. Public welfare	8.2%
3. Other public agency	0.9%
4. Faith-based organization	2.1%
5. Work	2.1%
6. Bank	17.4%
7. Pawn shop	1.1%
8. Other loan institution	1.6%
9. No place to go	2.7%
10. Other	<u>5.1%</u>
11. DK/NR	31.6%

22. Have you contacted a social services office or agency about a problem, request for service, or for information in the past 12 months?

1. Yes	15.5%
2. No	84%
3. NR/DK	0.5%

23. How would you rate your health condition compared to others your age?

1. Excellent	37%
2. Average	56.7%
3. Poor	5.9%
4. DK/NR	0.5%

24. Was there any time in the past 12 months when you were completely without any health plan or Medicaid insurance coverage at all?

1. Yes	15.1%
2. No	84.9%

25. During the past 12 months, was there any time when you or a member of your household, needed medical care but did not get it?

- 1. Yes 8.4%
- 2. No 91.6%
- 3. NR/DK 0

26. We have talked about a number of problems that people frequently experience. Have you or anyone in your household experienced a major problem in the past year that we have not discussed?

- 1. Yes 4.1%
- 2. No 94.4%
- 3. DK 1.5%
- 4. Refused 0

What was it? \_\_\_\_\_

27. What language is spoken most often in your home?

- 1. English 92.1%
- 2. Spanish 2.1%
- 3. Vietnamese 0
- 4. Other, specify: 0.3%
- 5. NR/DK 5.5%

28. How many years of education have you completed?

- 1-11 Less than high school 10.3%
- 12. High school graduate/GED 29.1%
- 13. Some college or technical school 29.3%
- 14. College graduate or more 27.2%
- 99. NR/DK 4.1%

29. Do any adults in your household need training in basic reading skills?

- 1. Yes 4.4%
- 2. No 95.2%
- 3. DK/NR 0.4%

30. What ethnicity do you consider yourself to be?

- 1. White 67.2%
- 2. African American 5.6%
- 3. Hispanic 22.1%
- 4. Native American 0.7%
- 5. Asian 0.3%
- 6. Other, specify 2.8%
- 7. NR/DK 1.3%

That concludes our survey. Thank you for your time and cooperation.

31. In the future we may be conducting focus groups of residents in your areas. If and when that time comes, do we have permission to call you to see if you are interested in participating?

- 1. Yes 40%
- 2. No 60%

32. INDICATE SEX BY OBSERVATION:

- 1. Female 66.7%
- 2. Male 33.3%

**CHILD CARE – FOR THOSE WHO ANSWERED 2 OR MORE TO 3A.**

(Use a random selector to specify **one** child within the household **who** is under the age of 6).

CH1. You mentioned that you had \_\_\_\_\_ children under the age of 6.

Now we would like to ask some questions about your child that is \_\_\_\_\_ years old. Please think about your child that is \_\_\_ years old when answering the following questions. (NOTE: THIS SELECTION WILL BE REFERRED TO AS “CHILD” THROUGHOUT THE NEXT SECTION)

CH2. Do you use any of the following to care for this CHILD?

	Yes	No	NR/DK
Licensed daycare center	16%	83%	1%
Day care run from someone’s home	7.9%	91.1%	1%
Head Start Program	5.9%	93.1%	1%
Preschool	14.7%	84.3%	1%
Friend or relative	30.4%	68.4%	1.2%
Babysitter in your home	15.8%	83.2%	1%
Babysitter outside your home	11.9%	85.1%	3%

CH2-A. IF NO TO ALL THE ABOVE: What person or organization provides care?

- 1. Parent is full-time caregiver 79.4%
- 2. Other \_\_\_\_\_ 14.7%
- 3. DK/NR 5.9%

CH3. First, thinking about childcare for this CHILD, would you say that you have no problem, a minor problem or a major problem with any of the following?

	<u>No Problem</u>	<u>Minor Problem</u>	<u>Major Problem</u>
Finding quality child care facilities	80%	11.1%	8.9%
Finding child care for children with special needs	73.8%	11.9%	14.3%
Finding affordable child care facilities	73.3%	10.5%	16.3%
Finding child care convenient to your home or work	75%	11.4%	13.6%
Transportation to and from the child care facility	83.3%	9.4%	7.3%

CH4. Sometimes it is difficult to make arrangements to look after children all the time. During the last month did (CHILD) take care of (himself/herself) or stay home alone with (his/her) brother or sister who is under 13 years old on a regular basis even for a small amount of time?

1. Yes, alone 7.7%
2. Yes, with brother/sister 6.6%
3. Yes, both 0
4. No 83.5%
5. NR/DK 2.2%

1. C5

ASK CH6 IF CHILDREN UNDER 10:

CH6. In your household, for the children between ages 6 and 10 years old, where do they spend **most** of their time on weekdays after school when not with their parents? Where else do they go? DO NOT READ LIST. TAKE "MOST" RESPONSE AND TWO RESPONSES THAT FOLLOW.

With family member

1. Grandparents/other adult relatives 66.1%
2. Older brothers/sisters baby-sitting 10.7%

Institution

3. In a family day home 1.8%
4. In a child care center 5.4%
5. In a supervised after-school activities or summer program 0

Other

6. Unrelated adults or older kids baby-sitting 1.8%
7. Other children their age in the neighborhood playing 1.8%
8. Other, specify: 12.5%
9. NR/DK

CH7. In your household, for the youth **11 to 17** years old, where do they spend **most** of their time on weekdays after school when not with their parents? Are there any other places they go? **DO NOT READ THE LIST. TAKE "MOST"**.

Supervised

- 1. Grandparents/other adult relatives 54.3%
- 2. With other adults 11.4%

Organized activities

- 3. Sports 17.1%
- 4. Band 0
- 5. At faith-based organization activity 2.9%
- 6. Scouting activities (girl/boy scouts) 0
- 7. Youth program 0
- 8. Other organized activities 5.7%

Responsible activities

- 10. At their job 0
- 11. Babysitting younger brothers/sisters 0
- 12. Babysitting for other unrelated children 0

Other

- 13. Visiting at their friends' homes 0
- 14. Hanging out at the mall 0
- 15. Watching TV 0
- 16. Doing homework 2.9%
- 17. On the computer 0
- 20. Other, specify: 5.8%
- 99. NR/DK 0

CH9. Now think about all the child care arrangements and programs you use regularly for **all your children** while you work, are in school or look for work. Which of the following statements best describes your level of satisfaction with the cost of childcare?

- 1. I'm satisfied because my current arrangements are affordable. 77%
- 2. I'm only somewhat satisfied because my current arrangements cost more than I can really afford to pay. 7%
- 3. I can't really afford the types of services I desired. 16%

CH10. Do you **get** any assistance in paying for your childcare from public service agencies, employers, family or friends?

- 1. Public service agency (including government) 13.7%
- 2. Employer 25.5%

- 3. Family or friends 15.7%
- 4. Other 13.7%
- 5. DK/NR 31.4%

CH11. Have you been able to get shots for your children for childhood diseases and other scheduled immunizations?

- 1. Yes 88.9%
- 2. No 6.3%
- 3. NR/DK 4.8%

ASK CH12 IF: CHILDREN 6 TO 17

CH12. All children from time to time have problems. I'm going to read a list of problems that many children face. Please indicate if for any of your children READ EACH ITEM is not a problem, is a minor problem, or is major problem? DO NOT ROTATE LIST.

	<u>No Problem</u>	<u>Minor Problem</u>	<u>Major Problem</u>	<u>NR/DK</u>
Finding a job	72.3%	8.4%	19.3%	0
Harassment or bullying by other children	86.7%	2.4%	10.8%	0
Being involved or with or threatened by a gang	90.5%	1.2%	8.3%	0
Expressing aggressive or angry behavior toward others	76.2%	11.9%	11.9%	0
Failing or underachieving at school	83.3%	4.8%	11.9%	0
Serious emotional problems	88.1%	2.4%	9.5%	0
Running away from home overnight or longer	91.7%	1.2%	7.1%	0
Trouble with the law	85.7%	6.0%	8.3%	0
Drinking or drug use	86.9%	6.0%	7.1%	0
A teenage pregnancy	91.6%	7.2%	1.2%	0
Coping with having a physical disability	89.2%	0	10.8%	0

SENIORS (elderly)

S1. Do you or some other member of your household always, sometimes, or never need assistance with any of the following activities.

	<u>Always</u>	<u>Sometimes</u>	<u>Never</u>	<u>DK/NR</u>
Preparing meals	11.3%	13.7%	75%	0
Shopping	15.2%	13.2%	71.6%	0
Doing housework and laundry	15%	15.9%	69.1%	0
Using the telephone	6.4%	5.9%	87.7%	0
Taking medication	9.4%	6.4%	84.2%	0
Managing money	9.4%	8.9%	81.8%	0
Toileting ,Bathing and dressing	7.9%	6.9%	85.2%	0
Walking	9.9%	13.3%	76.8%	0
Eating	6.4%	4.4%	89.2%	0
Restroom	7.9%	4.9%	87.2%	0

Getting out of a chair	9.4%	12.3%	78.3%	0
Getting out of a bed	9.9%	11.3%	78.8%	0
Running errands, transportation to appointments	14.7%	15.7%	69.5%	0

S1-A How often do you get the assistance you need with these?

1. Never 40.9%
2. Sometimes 33.3%
3. Usually 11.9%
4. Always 13.8%

S2. What keeps you from getting the assistance you need?

1. General availability 32.1%
2. Cost of assistance 39.6%
3. I don't know how to find the help 11.3%
4. Have asked for help before but not been satisfied 11.3%
5. Stigma or shame with asking for assistance 5.7%

S3. Over the past 12 months, has there been any attempt to get a nurse or personal caretaker to take care anyone in your household during the day to make sure they are okay?

1. Yes 15.4%
2. No 81.9%
3. NR/DK 2.7%

S3-A. Did you find the care you needed?

1. Yes 41.2%
2. No (IF NOT GO TO NEXT QUESTION) 32.5%
3. NR/DK 26.3%

S3-B. Has lack of finding care for this person kept you or anyone in your household from working?

1. Yes 4.2%
2. No 71.2%
3. NR/DK 24.6%

S4. Was finding that type of home care not a problem, a minor problem or a major problem?

1. Not a problem 70.2%
2. A minor problem 4.1%
3. A major problem 7.4%
4. NR/DY 18.2%

People with Physical Disabilities

D1. Do you or some other member of your household always, sometimes, or never need assistance with any of the following activities.

	<u>Always</u>	<u>Sometimes</u>	<u>Never</u>	<u>DK/NR</u>
Preparing meals	17.3%	21.1%	60.9%	0.8%
Shopping	22.4%	19.4%	57.5%	0.7%
Doing housework and laundry	26.1%	23.1%	50.7%	0
Using the telephone	13.1%	5.8%	80.3%	0.7%
Taking medication	16.9%	10.3%	72.8%	0
Managing money	13.2%	8.8%	77.9%	0
Toileting, Bathing and dressing	14.0%	14.7%	71.3%	0
Walking	21.3%	23.5%	55.1%	0
Eating	9.6%	9.6%	80.9%	0
Restroom	13.2%	8.8%	77.9%	0
Getting out of a chair	16.2%	20.6%	63.2%	0
Getting out of a bed	15.4%	19.9%	64.7%	0
Running errands, transportation to appointments	27.6%	17.9%	52.2%	2.2%

D1-A.

How often do you get the assistance you need with these?

- a. Never 37.6%
- b. Sometimes 20.2%
- c. Usually 12.8%
- d. Always 29.4%

D2. What keeps you from keeping the assistance you need?

- 1. General availability 33.3%
- 2. Cost of assistance 46.3%
- 3. I don't know how to find the help 3.7%
- 4. Have asked for help before but not been satisfied 16.7%

D3. Over the past 12 months, has there been any attempt to get a nurse or personal caretaker to take care anyone in your household during the day to make sure they are okay?

- 1. Yes 26.7%
- 2. No 67.6%
- 3. NR/DK 5.7%

D3-A. Did you find the care you needed?

- 1. Yes 44%
- 2. No (IF NOT GO TO NEXT QUESTION) 39.3%
- 3. NR/DK 16.7%

D3-B. Has lack of finding care for this person kept you or anyone in your household from working?

1. Yes 11.1%
2. No 75.3%
3. NR/DK 13.6%

D3-C. Was finding that type of home care not a problem, a minor problem or a major problem?

- a. Not a problem 48.8%
- b. A minor problem 22.5%
- c. A major problem 13.8%
- d. NR/DY 15%